

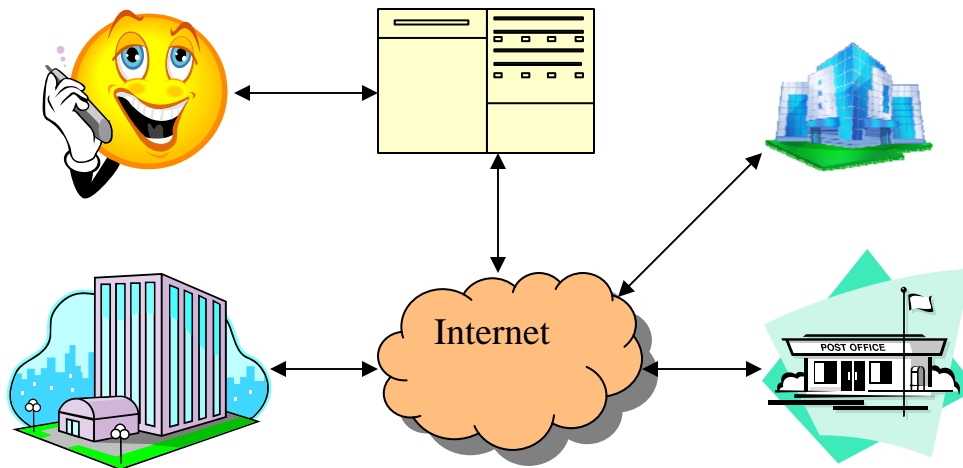
## Tech Valley Continuity LLC

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# Hosted Voice over the Internet



### Benefits Every Day

- Lower telecom charges
- Automatic forward
- Voice Mail to E-mail
- Music on Hold
- Extension dialing all locations
- Scheduled redirecting
- Multiple Level Call Attendant
- Busy Call Forwarding
- Office Intercom
- One number reaches all offices
- Desk moves are seamless

### Benefits During a Crisis

- Customer Calls Answered
- PBX Not Impacted by Crisis
- Conference Call Bridge
- Group Dialing
- Find Me / Follow Me

### How to Save Money

- Each Office Has 8 phone lines  
(8 \* 3 = 24 lines)
- Usage analysis shows the maximum usage at any time is 16 lines across the company
- Only order 16 lines and lower the cost by 33% (automatic "on demand" lines)

### Another Way to Save Money

- Today each office has an operator to give clients the personal touch (3 operators) - tomorrow all calls will go to one operator, the other 2 FTEs can do other work

### Two Other Ways to Save Money

- Today each office has a PBX with software and maintenance costs - tomorrow those costs disappear
- Adding a new extension is done via web interface - no more service calls

**Tech Valley Continuity - Helping Companies Turn Potential Disasters Into An Annoyance <sup>SM</sup>**