



# Tech Valley Continuity and SunGard Availability Services



Tech Valley Continuity and SunGard Availability Services have teamed up to provide you with state of the art solutions for your continuity needs. Whether you need to protect your computer data or need a place to continue business operations, we can provide you with solutions that will have you up and running as quickly as practical. Without our services it could be weeks or months before you are able to resume operations. We can turn that into the time it takes to drive to your recovery facilities.

## Business Continuity/End User Recovery

This service provides for the physical space and related technological components for customers to recover their end user business functions in the event of a disruption.

### Components include:

#### Physical Facilities:

- Workplace amenities (including desks, chairs, conference rooms, etc.)
- Desktop technology (PCs)
- Intel-based server technology
- Telephony
- Local & wide-area networking
- Peripherals such as printers, copiers, and fax machines



## Data Vaulting

With SunGard's Vaulting Service, files are automatically backed up based on your policies and procedures for backups. The data is compressed and encrypted, then transferred over IP to a vault that resides at SunGard's Disaster Recovery Facility. In addition, SunGard will provide the option of recovering data to on-demand hardware in the same facility. Some of the other advantages of this solution include:

- Data is compressed and encrypted, then transferred to SunGard's Disaster Recovery Facility.
- Eliminate ongoing costs of hardware, software and media for existing backup strategies
- Reduce the chance of errors from data corruption.
- Provide a backup strategy for servers that may reside out of the central data center

*Turning Potential Disasters into an Annoyance™*

